

Last Updated: 9th May 2018

TENANT COMMUNICATIONS PRIVACY NOTICE

The purpose RBH is processing your information is: To communicate updates to you with news about RBH.

Our legal basis for doing this is that: It is necessary for the organisations legitimate interests.

We have a legitimate interest to do this: to keep out tenants up to date with RBH News / information

All processing of your personal information will remain within the UK.

Your personal information will then be kept on our records for: Your preference for your contact details to receive tenant communications will be kept until 1 year after your tenancy. We will retain Tenant Communications editions and the content within for Historical and Archiving purposes.

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights and for further information on how RBH protects your personal information please see the [RBH Privacy Statement](#).

If you are unhappy with how RBH processes personal information you may complain to the UK's regulator, the Information Commissioner's Office (ICO). <https://ico.org.uk/concerns/>

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

Email: DPO@rbh.org.uk

Telephone: 0800 027 7769 (and ask to speak with the DPO)

By letter: DPO, RBH, Sandbrook House, Sandbrook Way, Rochdale, OL11 1RY.