

YOUR MEMBERSHIP JOINING PACK



Together we can achieve so much more

INFORMATION
VOICE 
REPRESENTATION
BENEFITS

MEMBERSHIP IS WHAT MAKES RBH SPECIAL. WE'RE OWNED BY OUR TENANT AND EMPLOYEE MEMBERS.

This means that our members are shareholders with each member owning one share in RBH in line with the principle of one member – one vote!

JOIN US AND:

- **Have a voice and a vote in the decisions that affect how we manage homes and deliver services** – You can get involved as much or as little as you choose with opportunities to:
 - Get involved from your own home
 - Attend one-off activities or join a group to shape and improve our services
 - Stand for election to the Representative Body and represent members in deciding the future direction of RBH



- **Keep in touch with the latest news** – through our member only newsletters and emails
- **Take advantage of exclusive membership benefits** – We put our members first and say thank you by offering you a range of exclusive benefits

GARY & HILARY

“ We joined because membership is an opportunity to be part of what RBH is doing and to have a real input into the place we live, resulting in changes for the better. ”

“ GARETH,

RBH's Chief Executive

All our tenants and employees can get involved and have a say about our services and neighbourhoods. However, it's our members who have opportunities to develop, design and make decisions about how we manage homes, deliver services and support communities. ”

It doesn't cost anything to join but membership isn't automatic - choose to become a member today.

- **Get involved in your community** – members can apply for grant funding or support someone else's application to deliver volunteer-led projects in your communities. The tenant and employee members on the Community Funding Panel decide which applications receive funding

There's something for everyone, whether you have a few minutes to spare to vote and read your newsletter or longer and want to get more involved. It's your membership and you can be involved as much or as little as you choose.

OUR VALUES: Our Values are the way we will behave as a society and individually

RESPONSIBILITY EQUITY DEMOCRACY PIONEERING OPENNESS & HONESTY CARING CHAMPIONING

OUR MEMBERS HAVE INFLUENCE AND MAKE DECISIONS.



EMILY “

I had some time on my hands and I thought why not!

So I got involved with the Sheltered Housing in Partnership group. This is something which I care about and if I can give my two-penneth then all the better! ”

We value our members, and getting involved with us gives you opportunities to:

- Refresh or learn new skills and increase your confidence
- Increase your knowledge of RBH and the services we deliver
- Access training
- Enhance your C.V. and we can provide job references as well
- Meet like-minded people and make new friendships
- Get the satisfaction that comes from knowing you've made positive changes to the way we deliver our services – together we can achieve so much more

Join us and:

- Use your member voice and take part in member consultation events and activities
- Vote for your tenant or employee representatives on the Representative Body. The Representative Body works with the Board and the Executive Management Team to set and monitor the future direction and priorities of RBH
- Attend and vote at the Annual Members Meeting and Special General Meetings
- Shape changes to our services to ensure they best meet the needs of tenants and communities by joining one of our working groups
- Help improve your neighbourhood by shaping your neighbourhood action plan
- Stand for election to the Representative Body



LESLEY “

Tenant and employee members elected to the Representative Body play a crucial role in representing the interests of members in the way our society is run. We work with the Board of Directors to develop RBH's future plans and strategy, monitor services and ensure those services best meet the needs of our members, tenants and communities. ”

- Apply for grant funding for community led projects in your neighbourhood. It's our members who also decide which projects receive funding
- Nominate, vote for and support RBH's Member Charity



Visit rbh.org.uk/involvement to find out about all the opportunities available or ask us to send you a copy of the 'Ways to get Involved' leaflet.

YOUR MEMBER BENEFITS

We value our members and keep you well-informed. We put our members first and say thank you by offering you a range of exclusive benefits. These focus on supporting members into work and improving health and wellbeing. Member competitions and prize draws also offer some nice little surprises and our member awards say thank you to those people whose voluntary work makes such a positive difference in your communities.

Keeping you well informed

The membership newsletter keeps members up to date with the work and decisions of your Representatives and the latest news from RBH. We also email members to let you know about activities and events in your area that you may be interested in and to tell you about the latest training, volunteering and work opportunities available through RBH and our partners.

JADE

“ I enjoy reading the membership newsletter. It keeps me up to date with what my representatives are doing and what the latest membership offers, prize draws and competitions are. ”

Every time we reach a milestone of 500 more new members we hold a prize draw. Geoffrey from Heywood won £50 when we reached 5,000 members.

Your member benefits

Here's a taster of the type of benefits you can expect:

Jobs around the house –

Members who are disabled and/or 60+ years of age can use our Handyperson Scheme twice a year to carry out small jobs around the house such as fitting shelves or curtain poles, changing light bulbs, fitting a door chain or connecting a washer. Labour is provided for free through RBH's employee volunteering scheme so you just need to provide any materials needed.

DIY costs - Members can save money by buying DIY, repair and improvement materials through RBH's Stores.

Sports, health and fitness –

Rugby fans can claim discounts on tickets, trips and activities with Rochdale Hornets and members have won some fabulous prizes

with Rochdale Football Club. Our partnership with Link4Life sees our members receive discounted gym membership and periodic special offers on sports and keep fit activities.

And more... Members regularly win great prizes, from shopping vouchers to pantomime tickets.

Member benefits provide individual support into training and employment for members and their families. They also provide opportunities to improve your health and wellbeing.

As a member you can find out about all the current benefits by logging into the members area of our website at rbh.org.uk/membership.

“ **SHEILA** I rang RBH to find out about help to assemble my flat pack furniture. They told that as a member I can use the handyperson scheme for free. ”



RBH MEMBERSHIP GROWING ALL THE TIME

Who can join?

You can become a member if you are aged 18 or over and you are:

- A tenant of RBH i.e. named as a tenant on the tenancy agreement
- The spouse/partner/family member living with an RBH tenant as part of the household
- Employed by RBH (this includes full/part time employees, trainees and apprentices)

What happens next?

Once we receive your application we will send your welcome pack within four weeks. Your pack will contain a membership card (which you may need to show to claim some of the member benefits), a badge and a 'how to get involved' leaflet which explains all the different opportunities to get involved with RBH and your community.

A short survey invites you to let us know which of the opportunities you want to know more about.

How to join

It's quick and easy



Apply online at
rbh.org.uk/join

It doesn't cost anything to join but membership isn't automatic – choose to become a member today

Over 5,000 tenants and employees have chosen to become members

Associates

If you don't qualify to be a member but you want to attend and have your say at meetings you may be eligible to be an Associate. Associates can access the same opportunities as members but do not have any voting rights. Associates include:

- 16 or 17 year olds who will be eligible to be a member once they reach 18
- Lodgers or leaseholders in an RBH property

To join us as an Associate please contact membership@rbh.org.uk or call the membership team on **(01706) 273829** or **0800 027 7769**.