Membership Marketing / Offers Privacy Notice

**The purpose RBH is processing your information is:** to communicate the benefits available to you by being a member of RBH.

**Our legal basis for doing this is:** yourconsent.

**You can withdraw your consent at any time by:** Going to our website and follow the link to complete a [web form](https://app-de.onetrust.com/app/#/webform/51601a95-6ea0-4445-b5f0-9e941f4cf77f), or by contacting a member of the Membership Team on: 0800 027 7769 or by emailing [membership@rbh.org.uk](mailto:membership@rbh.org.uk) or by writing to RBH Membership Team, RBH, Sandbrook House, Sandbrook Way, Rochdale, OL11 1RY.

**As part of this processing your personal data will be shared with:** RBH external mail-out companies, and membership management software providers.

**All processing of your personal information will remain within the UK.**

**Your personal information will then be kept on our records until:** if you choose to stop being a member.

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights and for further information on how RBH protects your personal information please see the [RBH Privacy Statement](https://www.rbh.org.uk/privacystatement).

If you are unhappy with how RBH processes personal information you may complain to the UK’s regulator, the Information Commissioner’s Office (ICO). <https://ico.org.uk/concerns/>

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

**Email:** [DPO@rbh.org.uk](mailto:DPO@rbh.org.uk)

**Telephone:** 0800 027 7769 (and ask to speak with the DPO)

**By letter:** DPO, RBH, Sandbrook House, Sandbrook Way, Rochdale, OL11 1RY.