Last Updated: 20 May 2024

Housing Options Privacy Notice

The purpose RBH is processing your information is: To review your housing requirements and assess what RBH can do to assist in finding suitable alternative accommodation.

Our legal basis for doing this is that: is that the purpose is to perform a public task.

As part of this processing your personal data may be shared with: Rochdale Borough Council, Housing Solutions Team, Adult Care Team & other support agencies.

All processing of your personal information will remain within the UK.

Your personal information will then be kept on our records for: The length of your relationship with RBH plus 6 years.

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights and for further information on how RBH protects your personal information please see the <u>RBH Privacy Statement</u>.

If you are unhappy with how RBH processes personal information you may complain to the UK's regulator, the Information Commissioner's Office (ICO).

Web: https://ico.org.uk/concerns/

Phone: 0303 123 1113

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

Email: DPO@rbh.org.uk

By letter: DPO, RBH, Unique Enterprise Centre, Belfield Road, Rochdale, OL16 2UP

By Phone: <u>0800 027 7769</u>