Hardship Funds Privacy Notice

**The purpose RBH is processing your information is**: to facilitate the provision of Financial Help.

**Our legal basis for doing this is:** that it is necessary for the purpose of our organisations legitimate interests.

**As part of this process the following information may be shared by us:** Home Address, Age, Household Composition, Income.

**All processing of your personal information will remain with in the UK.**

**Your personal information will then be kept on our records:**

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights, and for further information on how RBH protects your personal information please see the [*RBH Privacy Statement*](https://www.rbh.org.uk/privacystatement)*.*

If you are unhappy with how RBH processes personal information you may complain to the UK’s regulator, the Information Commissioner’s Office (ICO) <https://ico.org.uk/concerns/>.

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

**Email:** [DPO@rbh.org.uk](mailto:DPO@rbh.org.uk)

**Telephone:** 0800 027 7769 (and ask to speak with the DPO)