

ROCHDALE BOROUGHWIDE HOUSING
REPRESENTATIVE BODY – OUR VOICE MEETING

7TH JUNE 2022



MEMBERS PRESENT: P Worthington (Employee Representative [Chair][Part]), A Butterworth (Tenant Representative), A Johnson (Tenant Representative), L Brosnan (TMO Representative and Vice Chair), J Begum (Employee Representative), S Edwards (Employee Representative), B Nicholson (Employee Representative), J Coutts (Employee Representative), F Altham (Tenant Representative), H Mirza (Tenant Representative), A Allen (Employee Representative), D Ferguson (Tenant Representative), J Wren (Employee Representative), H Mirza (Tenant Representative)

EMPLOYEES: N Hallard (Executive Director [Director of Resources and Deputy Chief Executive]), N Taylor (Head of People, Culture and Communications), S Wigley (Head of Legal and Compliance [Secretary] [Part]), J Minchin ((Governance Coordinator), S Grime (Governance Coordinator [Minutes])

APOLOGIES: Apologies were received from J Goodall (Governance Manager), A Gorczyca (Tenant Representative), T Mortenson (Tenant Representative), D Anderson (Tenant Representative), M Mackenzie (Tenant Representative), B Wood (Tenant Representative),

ABSENT: M Ansari (Tenant Representative), D Chadwick (Tenant Representative) was absent from the meeting and no apologies were received.

The Chair convened the meeting at 6:05pm

ACTIONS/ TAKEAWAY

Nicola Taylor Head of People and Culture presented the Our Voice survey results from January 2022. Representative members scrutinised and discussed the results and devised the below actions

- Representatives to be invited to the planned focus groups, N Taylor to share dates
- Action plan once compiled to be sent out to the Representative body and a separate optional meeting to be arranged for discussion and comment before it is finalised
- Explore the options for being accessible to Tenants in the working spaces/hubs – working together
- Looking at how we can work closely with the voluntary sector and be more visible in the community. Helping to deliver RBH's Succeeding Together and Community Investment Strategy. This should help improve the views around being Proud of how RBH supports tenants.
- Stronger messaging needed around mutuality amongst leaders. This is not optional. All managers should be advocating. This may help remove some of the feelings that the culture is contradictory.
- Once agreed Action plan monitoring to be reported back to Representatives

The Meeting closed at 19:49

Pioneering - We innovate, **Responsibility** – We build mutual respect, **Collaboration** - We are stronger together, **Democracy** – We are democratic, **Equity** – We seek fairness and equality.