

ASB Investigation Privacy Notice

The purpose RBH may process your information is: to assist RBH or partner agencies in investigating, preventing, addressing and/or prosecuting Anti-social Behaviour and to protect our tenants, employees and neighbourhoods through consideration of anti-social behaviour or tenancy breach.

Our legal basis for doing this is: that it is necessary for the performance of a contract.

The additional legal basis for processing protected and criminal categories of personal information is: GDPR article 9 (f) The Anti Social Behaviour Crime and Policing Act 2014 and Health or Social Care with the basis of Crime and Disorder Act 1998.

As part of this process the following information may be shared with us: contact details, family members, education and skills, health and social care needs or government information, ethnicity, sexual orientation, background checks, criminal history.

This personal information may have been given to us by, or may be shared with: one or more partner agency who work alongside RBH in addressing anti-social or criminal behaviour, for example Greater Manchester Police or Rochdale Borough Council. In some circumstances, RBH may support resolution by providing a mediation service between customers. As part of this process, RBH may share limited personal information with other individuals involved in the case. This may include your name, details of the concerns raised, and any relevant details necessary to help all parties understand the issues and reach a resolution. Where counter-allegations are made, these will be discussed with the original complainant where appropriate, and responses will be recorded as part of the case. We will only share information where it is necessary, proportionate, and in line with data protection law.

Your personal information will then be kept on our records for: Up to 6 Years from file closure.

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights and for more information on how RBH protects your personal information, please see the [RBH Privacy Statement](#)

If you are unhappy with how RBH processes personal information you may complain to the UK's regulator, the [Information Commissioner's Office \(ICO\)](#).

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

Email: DPO@rbh.org.uk

Telephone: 0800 027 7769 (and ask to speak with the DPO)

By letter: DPO, RBH, Unique Enterprise Centre, Belfield Road, Rochdale, OL16 2UP