Last Updated: 25th November 2026

Low Rise Key Fobs Privacy Notice

The purpose RBH is processing your information is: issue and manage key fobs that allow you to securely access your home and relevant communal areas of your building.

Our legal basis for doing this is that: for the performance of a contract. We need to process this information to provide and manage secure access to your home as part of our responsibilities under your tenancy agreement.

As part of this process the following information may be obtained by RBH: personal details, contact details, key fob identification details.

As part of this processing your personal data may be shared with: Law enforcement agencies.

Your personal information will then be kept on our records for: the duration of your tenancy. When your tenancy ends, the information associated with your key fob will be securely deleted.

You have a number of rights which we have to respect. One of these is a right to see all your personal information that RBH processes. For more information on your rights and for further information on how RBH protects your personal information please see the RBH Privacy Statement.

If you are unhappy with how RBH processes personal information you may complain to the UK's regulator, the Information Commissioner's Office (ICO).

Web:	https://ico.org.uk/concerns/
Phone:	0303 123 1113

RBH employs a Data Protection Officer (DPO) to ensure RBH protects your rights when processing your personal information. The DPO can be contacted in the following ways:

Email:	DPO@rbh.org.uk
By letter:	DPO, RBH, Unique Enterprise Centre, Belfield Road, Rochdale, OL16 2UP
By Phone:	0800 027 7769